



BPS TELEPHONE COMPANY
P.O. BOX 550
BERNIE, MO 63822-0550

(573) 293-2BPS
(2277)
Fax (573) 293-2299

June 28, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President, High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, D.C. 20036

Re: WC Docket No. 10-90, Annual §54.313 Report of High-Cost Recipient

Dear Mss. Dortch and Majcher:

Enclosed please find the annual Certification of Support and Annual Report of BPS Telephone Company Study Area Code 420463, pursuant to 47 C.F.R. §54.313

Please direct any questions regarding this filing to me at

Phone: 573-293-2277
Email: Winberry@bpstelephone.com

Respectfully Submitted,

Lisa Winberry
General Manager/Secretary
BPS Telephone Company

cc: Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

 X My company was not required to collect this information in 2011.

 My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
BPS Telephone Company	Missouri	420463

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,

Lisa Winberry
[Signature of Corporate Officer]

Date: June 28, 2012

Lisa Winberry

[Printed Name of Corporate Officer]

Secretary

[Title of Corporate Officer]

Carrier's Name BPS Telephone Company

Carrier's Address 120 Stewart Street, P. O. Box 550, Bernie, MO 63822-0550

Carrier's Telephone Number (573) 293-2277